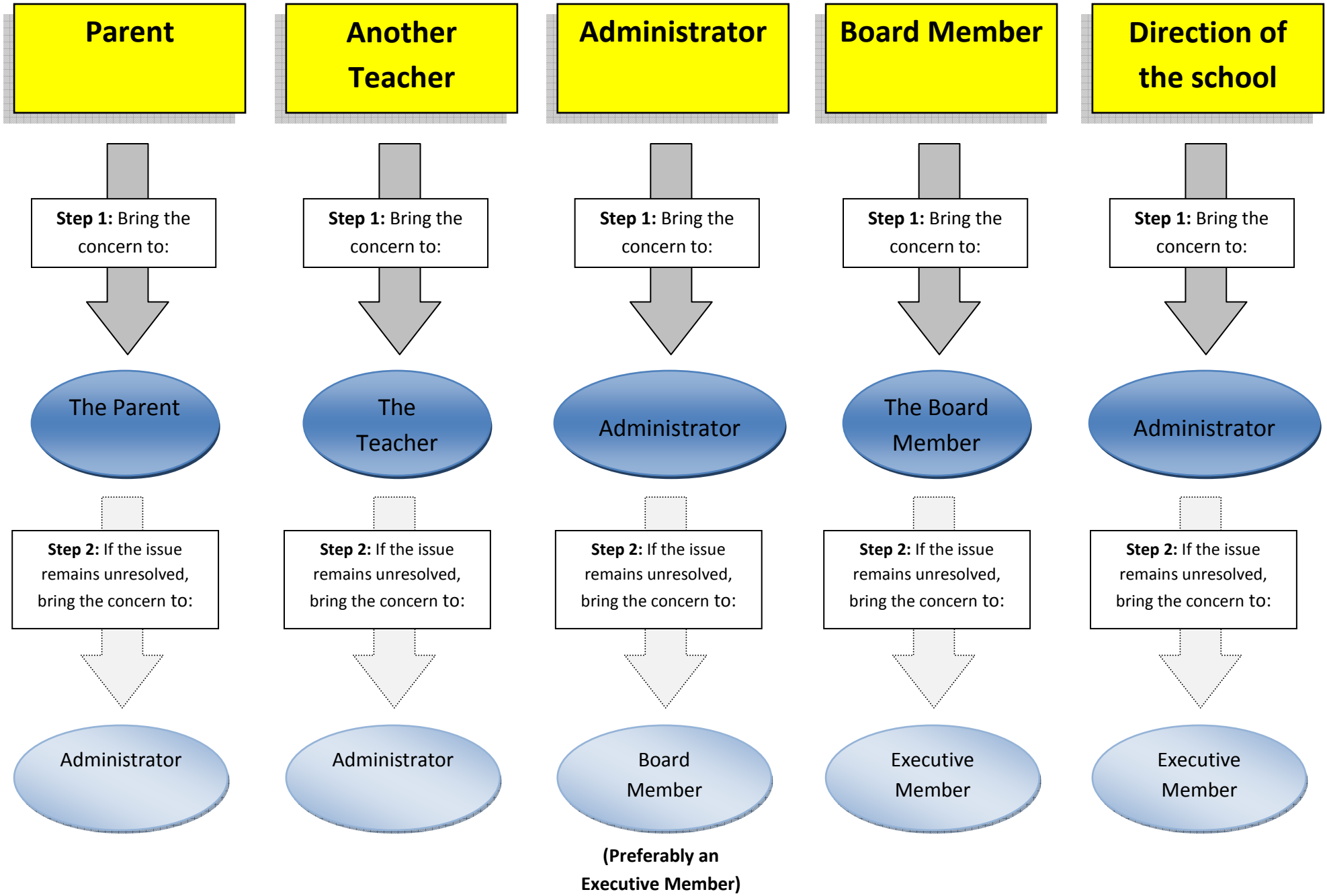Protocol for Resolving Conflict - Teachers